NetID and Password Locations

Inventory your devices and applications

Some devices may prompt you for your new password, while others will require you to manually change the saved password. It is important to identify devices that require manual updating, as failure to update your password may cause your account to become temporarily locked. To maintain the integrity of your Yale NetID and password DO NOT store your password on devices or applications (remove and uncache them).

Home computers

Home computers connecting to Yale resources with connections open (i.e., email running on a home computer), we recommend you:

- close open sessions prior to changing your password and
- turn off that computer prior to changing your password or
- change your NetID password at the end of the business day and restart your home computer when you arrive home.

Note: If your computer logs into the domain but is off the Yale network when you change your password you will NOT be able to use your new password until you log into your system using your old password. You will then need to connect to the network using Yale VPN and update your credentials when prompted using your new password.

Possible locations

Whether prompted or not, you will be required to update a stored password in the following locations for continued access (when applicable):

- Smartphones used to check Yale email or calendar
- Shared network drives that access Yale's network
- Scripts, "jobs" or "services" that are scheduled to run such as backing up to an external drive

Other common locations where your Yale NetID and password may be stored:

- Email clients
- Yale wireless
- Sharepoint (YaleShare)
- Remote desktop
- VPN
- Web browsers

Multiple computers

If you use more than one computer to log in with your Yale NetID and password, you should restart each computer and log in using your new password.

Smartphones

Users of mobile devices that have cached passwords for email and other systems must manually change their passwords on the devices immediately after changing their passwords in CAS. Failure to do so may result in account lockout problems. iPhone users must manually update their email and VPN passwords. Any other cached passwords on mobile devices for CAS enabled systems must be changed manually.

Network drives

If your computer is connected to shared network drives, your password may be stored and need to be changed.

VPN

If you use VPN software from home or off campus to connect to the Yale
network, you will need to update your password in the VPN software settings.

Remote desktop connection (RDC)

If you use RDC to connect to your computer from home or another location, your password may be stored by the RDC software and will need to be reentered the next time you wish to connect.